

Intro to Recommender Systems

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Images and slides by Romaric Gaudel (Univ Rennes), and Paolo Cremonesi (PoliMi) Some Images and Theorems from "Recommender Handbook"

Course Objectives

- Gain an understanding of Recommendation Systems (RecSys)
- Master some useful tools
- Get the main idea how to build a RecSys
- See how wide this area can be



Agenda

- What are recommendation Systems?
 - Examples
- Content-Based Recommenders
- Collaborative Filtering
- Recommendation Matching Real-Life Problems

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Recommender System Taxonomy



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Content-Based Recommenders

- Basic Approach to Recommendation
- Compare Items based on Attributes

User that liked an item is likely to like similar items

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Item-Content Matrix (ICM)

• m x n

- m number of items
- N number of attributes
- ICM(i,j) = 1
 if item i has attribute j





Using the ICM

- Measure similarity between Items
- How?
 - Dot Product?

Dot product: $\vec{i} \cdot \vec{j} = |\mathbf{i}| |j| \cos \vartheta = \sum_{i=1}^{n} \vec{i}_i \vec{j}_i$

• Cosine Similarity (normalized dot product)

similarity =
$$\cos \theta = \frac{A \cdot B}{\|A\| \cdot \|B\|}$$



Similarity shrinking

- Only take into account most similar items
- Shrink term h

similarity =
$$\frac{A \cdot B}{\|A\| \cdot \|B\| + h}$$

Estimate Ratings

- Estimate rating user would give to items
- Weighted average of previous ratings
- Use similarity as weight

$$rating(u, i) = \frac{\Sigma_j rating(u, j) * similarity(i, j)}{\Sigma_j similarity(i, j)}$$

Similarity Matrix

- n x n square matrix (n items in dataset)
- Precomputation of item similarity
- Dense matrix
- In practice only keep k-most similar items for each row (k-nearest neighbor)

items
items
$$\begin{bmatrix}
0.21 & \cdots & 0.8 \\
\vdots & \ddots & \vdots \\
1 & \cdots & 0.01
\end{bmatrix}$$



Similarity Matrix - kNN

• Compare new item to its kNN

$$rating(u, i) = \frac{\sum_{j} rating(u, j) * similarity(i, j)}{\sum_{j} similarity(i, j)}$$
Average over the k most similar items j.

Weighting Attributes

- Attributes are not all equally important
- Add weight to most relevant attributes
- Small weight to useless attributes





Term-Frequency Inverse Document Frequency

- TF-IDF
 - Automatically compute weights of natural-language attibutes

$$\text{TF-IDF}(t_k, d_j) = \underbrace{\text{TF}(t_k, d_j)}_{\text{TF}} \cdot \underbrace{\log \frac{N}{n_k}}_{\text{IDF}}$$

- N documents in corpus
- n_k number of documents in the collection in which the term t_k occurs at least once.

TF-IDF - Cosine Normalization

TF-IDF (t_k, d_j) $W_{k,j}$ $\sqrt{\sum_{s=1}^{|T|} \text{TF-IDF}(t_s, d_j)^2}$

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User-Based Content-Based Filtering

• Instead of computing similarity between items, compute it between users.

$$rating(u,i) = \frac{\Sigma_{v} rating(v,i) * similarity(u,v)}{\Sigma_{v} similarity(u,v)}$$

Ratings

• Key information for recommenders

- Explicit
 - Likes
 - Star-scores
 - ...

Customer Reviews



3.0 •••

51 reviews

	11%
/erv good	25%
Average	32%
Poor	15%
errible	17%

- Implicit
 - Viewing time
 - Song streaming count
 - Purchases
 - Opened links

• ...



Example 1: Rule Mining

- Frequent Itemset Mining
- Data:
 - Background/train: logged user behavior
 - Target/query: an item (id)
- Model:
 - Rule: View A-> Buy B ; P(Buy B|View A)>.25
 - Rule Mining
 - Co-occurrence of items
 - Combinatorial Explosion
- Remarks:
 - Only requires logging user behavior
 - Need efficient algorithms

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Example 2: Look-a-like Items

- Replacing an item
- Data:
 - Background/train: features of items (type, price, color, ...)
 - Target/query: an item (features)
- Model:
 - Similarity between items
 - Norm-2, cosine, dot-product, correlation
- Remarks:
 - Efficient: with approximate nearest-neighbor search
 - Requires features

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Example 3: Sorted List of Web Pages

- Query: → sorted list of web-pages
- Data:
 - Background/Train: past recommendations and "feedback" (query, list of recommendations, click/noclick)
 - Target/query: current query (includes contextual information: hour, location...)
- Model
 - Binary classification: (query, web-page features, context) \rightarrow click/no-click
 - N-binary classification problems (query, context) web page, features → click/no-click

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Example 4: Personalized Recommendation

- Identify the best items for each user
- Data:
 - Background/train: past recommendations and "feedback" (idUser, idItem, rating)
 - Target/query: a user to serve (id)
- Learn/Train then Recommend



Characterizing Recommendation

- High-level Task: Choose K items among L >> K
- Diverse Approaches

	Objective	Available Information	Approach
What other feens do customers buy after view.	Basket completion	tickets / item id.	Data-Mining
What other items do catorens boy after view.	Replacement	items features / item features	content-based Recommender System
Applied the Nacional Marchael Nacional Sector Se	Serve repeated requests	clicks history (at population level) / request/item features	content-based Recommender System
	Serve a user based only on its tastes	rates history per user / user id. and item id.	Collaborative Filtering



Recommendation vs Machine Learning

- Key Difference:
 - Ranking
 - Identify 10 best Items
 - Vs Identify 1000 relevant items
- ML for Recommendation
 - Several Models to Learn
 - Transfer Learning
 - Multitask Learning
 - Personalized Learning



Take-Home Message

- Recommend
 - Choose k items among L >> k
 - Aim at top-k items or ranking on items
- Different Techniques depending on available data/application
- ML for Recommendation
 - Learning to Rank
 - Transfer Learning
 - Multi-Task Learning
 - Personalized Learning



Collaborative Filtering

Users





From Data to Models



Mathematical Objective: Matrix Completion

```
M=argmin d(X,M)
X
```

Where X is low-rank



Algorithm 0: Most Popular

- Algorithm:
 - Recommend the item with the highest average rating
- Remarks:
 - Not really personalized
 - No matrix completion / Only basic matrix completion
 - Never recommend niche items

Which item will be recommended to the third user?

SequeL	TA 🌑		
?	2	4	2
?	2	5	?
5	?	?	2
?	4	2	3
?	3	?	1

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Algorithm 1: k Nearest Neighbor

- Prediction for a pair (user,item) =
 - Weighted average of scores of the k most similar users

$$\hat{\boldsymbol{M}}_{i,j} = \frac{\sum_{\ell=1}^{k} \boldsymbol{w}_{i,(\ell)} \boldsymbol{M}_{(\ell),j}}{\sum_{\ell=1}^{k} |\boldsymbol{w}_{i,(\ell)}|}$$

 Weight / similarity w_{i,j}: cosine of ratings (on items rated by both users)

$$CV(u,v) = \cos(\mathbf{x}_u, \mathbf{x}_v) = \frac{\sum_{i \in \mathcal{I}_{uv}} r_{ui} r_{vi}}{\sqrt{\sum_{i \in \mathcal{I}_u} r_{ui}^2 \sum_{j \in \mathcal{I}_v} r_{vj}^2}},$$



Algorithm 1: k Nearest Neighbor

Which score is associated to the forth item for the third user, with k = 2 and using cosine similarity?

SequeL	TA(S)		
?	2	5	2
1	2	5	?
?	2	5	?
1	3	4	4
?	4	2	3

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Several Variants

- Different Similarities
 - Cosine
 - Pearson Correlation

$$CV(u,v) = \cos(\mathbf{x}_{u},\mathbf{x}_{v}) = \frac{\sum_{i\in\mathcal{I}_{uv}}r_{ui}r_{vi}}{\sqrt{\sum_{i\in\mathcal{I}_{u}}r_{ui}^{2}\sum_{j\in\mathcal{I}_{v}}r_{vj}^{2}}},$$
$$PC(u,v) = \frac{\sum_{i\in\mathcal{I}_{uv}}(r_{ui}-\bar{r}_{u})(r_{vi}-\bar{r}_{v})}{\sqrt{\sum_{i\in\mathcal{I}_{uv}}(r_{ui}-\bar{r}_{u})^{2}\sum_{i\in\mathcal{I}_{uv}}(r_{vi}-\bar{r}_{v})^{2}}},$$

• Weighted Average of deviations from mean $\hat{M}_{i,j} = \hat{\mu}_i + \frac{\sum_{\ell=1}^k w_{i,(\ell)} (M_{(\ell),j} - \hat{\mu}_{(\ell)})}{\sum_{\ell=1}^k |w_{i,(\ell)}|}$

Item-based Exercise

Which score is associated to the forth item for the third user, with k = 2 and using cosine similarity?

SequeL	TA(S)		
?	2	5	2
1	2	5	?
?	2	5	?
1	3	4	4
?	4	2	3

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User-based vs Item based

- User based
 - See each user as a vector
 - Compute similarity between users
- Item based
 - See each item as a vector
 - Compute similarity between items



Algorithm 2: SVD

- Find a lower dimensional feature space
 - New features represent concepts
 - Strength of each concept in collection is computable
- Key theorem
 - Always possible to decompose a matrix





Algorithm 2: SVD $\widehat{M} = \underset{rang(X)=k}{\operatorname{argmin}} ||X - M||^2$

• With unknown entries in M filled with 0

Theorem: Eckart Young

Let *A* be a matrix and $A = PSQ^T$ its singular value decomposition. The solution of the optimization problem

 $\underset{rang(B)=k}{\operatorname{argmin}} \|B - A\|^2$

is the matrix $B = PS_kQ^T$, where S_k derives from S by keeping the k highest values (other are set to 0)

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Algorithm 2: SVD $\widehat{M} = \underset{rang(X)=k}{\operatorname{argmin}} ||X - M||^2$

- Algorithm
 - Compute the singular value decomposition of $M = PSQ^T$

• Return
$$\hat{M} = P S_k Q^T$$

where S_k is derived from S by keeping the k highest values and setting others to $\mathbf{0}$