## Intro to Recommender Systems

## Davide Frey davide.frey@inria.fr

Images and slides by Romaric Gaudel (Univ Rennes), and Paolo Cremonesi (PoliMi) Some Images and Theorems from "Recommender Handbook"

## Course Objectives

- Gain an understanding of Recommendation Systems (RecSys)
- Master some useful tools
- Get the main idea how to build a RecSys
- See how wide this area can be


## Agenda

-What are recommendation Systems?

- Examples
- Content-Based Recommenders
- Collaborative Filtering
- Recommendation Matching Real-Life Problems


## Recommender System Taxonomy



## Content-Based Recommenders

- Basic Approach to Recommendation
- Compare Items based on Attributes

User that liked an item is likely to like similar items

## Item-Content Matrix (ICM)

- m x n
- m number of items
- $N$ number of attributes
- $\operatorname{ICM}(\mathrm{i}, \mathrm{j})=1$ if item i has attribute $j$



## Using the ICM

- Measure similarity between Items
- How?
- Dot Product?

$$
\text { Dot product: } \vec{l} \cdot \vec{\jmath}=|\mathbf{i}||j| \cos \vartheta=\sum_{i=1}^{n} \vec{l}_{i} \vec{J}_{i}
$$

- Cosine Similarity (normalized dot product)

$$
\text { similarity }=\cos \theta=\frac{A \cdot B}{\|A\| \cdot\|B\|}
$$

## Similarity shrinking

- Only take into account most similar items
- Shrink term h

$$
\text { similarity }=\frac{A \cdot B}{\|A\| \cdot\|B\|+h}
$$

## Estimate Ratings

- Estimate rating user would give to items
- Weighted average of previous ratings
- Use similarity as weight

$$
\operatorname{rating}(u, i)=\frac{\Sigma_{j} \operatorname{rating}(u, j) * \operatorname{similarity}(i, j)}{\Sigma_{j} \operatorname{similarity}(i, j)}
$$

## Similarity Matrix

- $n \times n$ square matrix ( $n$ items in dataset)
- Precomputation of item similarity
- Dense matrix
- In practice only keep k-most similar items for each row (k-nearest neighbor)
items



## Similarity Matrix - kNN

- Compare new item to its kNN

$$
\operatorname{rating}(u, i)=\frac{\sum_{j_{*}} \operatorname{rating}(\boldsymbol{u}, \boldsymbol{j}) * \operatorname{similarity}(\boldsymbol{i}, \boldsymbol{j})}{\sum_{j} \operatorname{similarity}(\boldsymbol{i}, \boldsymbol{j})}
$$

## Weighting Attributes

- Attributes are not all equally important
- Add weight to most relevant attributes
- Small weight to useless attributes



## Term-Frequency <br> Inverse Document Frequency

- TF-IDF
- Automatically compute weights of natural-language attibutes


## $\operatorname{TF}-\operatorname{IDF}\left(t_{k}, d_{j}\right)=\underbrace{\mathrm{TF}\left(t_{k}, d_{j}\right)}_{\mathrm{TF}} \cdot \underbrace{\log \frac{N}{n_{k}}}$ <br> IDF

- $N$ documents in corpus
- $n_{k}$ number of documents in the collection in which the term $t_{k}$ occurs at least once.


## TF-IDF - Cosine Normalization

$$
w_{k, j}=\frac{\mathrm{TF}-\operatorname{IDF}\left(t_{k}, d_{j}\right)}{\sqrt{\sum_{s=1}^{|T|} \operatorname{TF}-\operatorname{IDF}\left(t_{s}, d_{j}\right)^{2}}}
$$

## User-Based Content-Based Filtering

- Instead of computing similarity between items, compute it between users.

$$
\operatorname{rating}(u, i)=\frac{\Sigma_{v} \operatorname{rating}(v, i) * \operatorname{similarity}(u, v)}{\Sigma_{v} \operatorname{similarity}(u, v)}
$$

## Ratings

－Key information for recommenders
－Explicit
－Likes
－Star－scores
Customer Reviews会会会会合 174
3.8 out of 5 stars


－Implicit
－Viewing time
－Song streaming count
－Purchases
－Opened links
－．．．

## Example 1: Rule Mining

- Frequent Itemset Mining
- Data:
- Background/train: logged user behavior
- Target/query: an item (id)
- Model:
- Rule: View A-> Buy B ; P(Buy B|View A)>. 25
- Rule Mining
- Co-occurrence of items
- Combinatorial Explosion
- Remarks:
- Only requires logging user behavior
- Need efficient algorithms


## Example 2: Look-a-like Items

- Replacing an item
- Data:
- Background/train: features of items (type, price, color, ...)
- Target/query: an item (features)
- Model:
- Similarity between items
- Norm-2, cosine, dot-product, correlation
- Remarks:
- Efficient: with approximate nearest-neighbor search
- Requires features


## Example 3: Sorted List of Web Pages

- Query: $\rightarrow$ sorted list of web-pages
- Data:
- Background/Train: past recommendations and "feedback" (query, list of recommendations, click/noclick)
- Target/query: current query (includes contextual information: hour, location...)
- Model
- Binary classification: (query, web-page features, context) $\rightarrow$ click/no-click
- N-binary classification problems (query, context) web page, features $\rightarrow$ click/no-click


## Example 4: Personalized Recommendation

- Identify the best items for each user
- Data:
- Background/train: past recommendations and "feedback" (idUser, idItem, rating)
- Target/query: a user to serve (id)
- Learn/Train then Recommend


## Characterizing Recommendation

- High-level Task: Choose K items among L >> K
- Diverse Approaches

|  | Objective | Available Information | Approach |
| :--- | :---: | :---: | :---: |
|  | Basket <br> completion | tickets / item id. | Data-Mining |
| Replacement | items features / item <br> features | content-based <br> Recommender <br> System |  |
|  | Serve repeated <br> requests | clicks history (at <br> population level) / <br> request/item features | content-based <br> Recommender <br> System |
|  | Serve a user <br> based only on its <br> tastes | rates history per user / <br> user id. and item id. | Collaborative <br> Filtering |

## Recommendation vs Machine Learning

- Key Difference:
- Ranking
- Identify 10 best Items
- Vs Identify 1000 relevant items
- ML for Recommendation
- Several Models to Learn
- Transfer Learning
- Multitask Learning
- Personalized Learning


## Take-Home Message

- Recommend
- Choose kitems among L >> k
- Aim at top-k items or ranking on items
- Different Techniques depending on available data/application
- ML for Recommendation
- Learning to Rank
- Transfer Learning
- Multi-Task Learning
- Personalized Learning


## Collaborative Filtering

|  | ..sequel... | Items $\mathcal{T A}$ | Qoos |
| :---: | :---: | :---: | :---: |
| $\cdots$ | 4 | 2 | 4 |
|  | 6 | 2 | 5 |
|  | 5 | 2 | 4 |

## From Data to Models



Mathematical Objective: Matrix Completion
$M=\operatorname{argmin} d(X, M)$
X

Where X is low-rank

## Algorithm 0: Most Popular

- Algorithm:
- Recommend the item with the highest average rating
- Remarks:
- Not really personalized
- No matrix completion / Only basic matrix completion
- Never recommend niche items

Which item will be recommended to the third user?

| - | นี่ | $00 \%$ | . |
| :---: | :---: | :---: | :---: |
| ? | 2 | 4 | 2 |
| ? | 2 | 5 | ? |
| 5 | ? | ? | 2 |
| ? | 4 | 2 | 3 |
| ? | 3 | ? | 1 |

## Algorithm 1: k Nearest Neighbor

- Prediction for a pair (user,item) =
- Weighted average of scores of the k most similar users

$$
\hat{\boldsymbol{M}}_{i, j}=\frac{\sum_{\ell=1}^{k} w_{i,(\ell)} M_{(\ell), j}}{\sum_{\ell=1}^{k}\left|w_{i,(\ell)}\right|}
$$

- Weight / similarity $\mathrm{w}_{\mathrm{i}, \mathrm{j}}$ : cosine of ratings (on items rated by both users)

$$
C V(u, v)=\cos \left(\mathbf{x}_{u}, \mathbf{x}_{v}\right)=\frac{\sum_{i \in \mathcal{I}_{u v}} r_{u i} r_{v i}}{\sqrt{\sum_{i \in \mathcal{I}_{u}} r_{u i}^{2} \sum_{j \in \mathcal{I}_{v}} r_{v j}^{2}}},
$$

## Algorithm 1: k Nearest Neighbor

Which score is associated to the forth item for the third user, with $k=2$ and using cosine similarity?

| TAO | Qoos | $\ldots$ |  |
| :---: | :---: | :---: | :---: |
| $?$ | 2 | 5 | 2 |
| 1 | 2 | 5 | $?$ |
| $?$ | 2 | 5 | $?$ |
| 1 | 3 | 4 | 4 |
| $?$ | 4 | 2 | 3 |

## Several Variants

- Different Similarities
- Cosine

$$
C V(u, v)=\cos \left(\mathbf{x}_{u}, \mathbf{x}_{v}\right)=\frac{\sum_{i \in \mathcal{I}_{u v}} r_{u i} r_{v i}}{\sqrt{\sum_{i \in \mathcal{I}_{u}} r_{u i}^{2} \sum_{j \in \mathcal{I}_{v}} r_{v j}^{2}}},
$$

- Pearson Correlation

$$
\operatorname{PC}(u, v)=\frac{\sum_{i \in \mathcal{I}_{u v}}\left(r_{u i}-\bar{r}_{u}\right)\left(r_{v i}-\bar{r}_{v}\right)}{\sqrt{\sum_{i \in \mathcal{I}_{u v}}\left(r_{u i}-\bar{r}_{u}\right)^{2} \sum_{i \in \mathcal{I}_{u v}}\left(r_{v i}-\bar{r}_{v}\right)^{2}}}
$$

- Weighted Average of deviations from mean $\hat{\boldsymbol{M}}_{i, j}=\hat{\mu}_{i}+\frac{\sum_{\ell=1}^{k} \sum_{\ell=1}^{k}\left|\boldsymbol{W}_{i,(\ell)}\right|}{\sum^{k}\left(\mathcal{M}^{2}\right)}$


## Item-based Exercise

Which score is associated to the forth item for the third user, with $k=2$ and using cosine similarity?

| cer | чม่ | $00 \%$ | .. |
| :---: | :---: | :---: | :---: |
| ? | 2 | 5 | 2 |
| 1 | 2 | 5 | ? |
| ? | 2 | 5 | ? |
| 1 | 3 | 4 | 4 |
| ? | 4 | 2 | 3 |

## User-based vs Item based

- User based
- See each user as a vector
- Compute similarity between users
- Item based
- See each item as a vector
- Compute similarity between items


## Algorithm 2: SVD

- Find a lower dimensional feature space
- New features represent concepts
- Strength of each concept in collection is computable
- Key theorem
- Always possible to decompose a matrix



## Algorithm 2: SVD

$$
\widehat{M}=\underset{\operatorname{rang}(X)=k}{\operatorname{argmin}}\|X-M\|^{2}
$$

- With unknown entries in M filled with 0


## Theorem: Eckart Young

Let $A$ be a matrix and $A=P S Q^{T}$ its singular value decomposition.
The solution of the optimization problem

$$
\underset{\operatorname{rang}(B)=k}{\operatorname{argmin}}\|B-A\|^{2}
$$

is the matrix $B=P S_{k} Q^{T}$, where $S_{k}$ derives from $S$ by keeping the $k$ highest values (other are set to 0 )

## Algorithm 2: SVD

$$
\widehat{M}=\underset{\operatorname{rang}(X)=k}{\operatorname{argmin}}\|X-M\|^{2}
$$

- Algorithm
- Compute the singular value decomposition of $M=\mathrm{PSQ}^{\top}$
- Return

$$
\hat{M}=P S_{k} Q^{T}
$$

where $S_{k}$ is derived from $S$ by keeping the $k$ highest values and setting others to 0

